



Serve Medical – Net Zero Commitment Statement

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Approved by: Ean Andrews-Whalley Managing *Director*

Our Commitment to Net Zero

Serve Medical is committed to achieving **Net Zero carbon emissions by 2050**, in line with NHS England's requirements for small suppliers providing goods and services to the NHS. This meets the NHS expectation that SMEs providing contracts under £5 million publish a simple Net Zero Commitment that is publicly accessible.

We recognise our role in supporting the NHS's ambition to achieve net zero emissions by 2040 for directly controlled emissions and 2045 for emissions it can influence through its supply chain. We will work progressively to reduce our environmental impact year-on-year.

Our Planned Actions to Reduce Emissions

To move towards net zero, Serve Medical will implement and expand the following measures:

1. Energy & Transport

- Transition company vehicles to low-emission or electric alternatives where feasible
- Reduce unnecessary travel and encourage virtual meetings
- Optimise sampling routes to reduce fuel consumption

2. Waste Reduction & Resource Management

- Increase recycling across operations
- Reduce single-use plastics where possible
- Continue to work with accredited laboratories that operate efficient and environmentally responsible processes

3. Procurement

- Prefer suppliers with strong environmental credentials
- Work with partners to reduce upstream and downstream environmental impacts, including waste and transportation emissions (subset of Scope 3)

4. Staff Awareness

- Provide environmental awareness information to staff
- Encourage low-carbon behaviours during sampling, at offices, and during travel

Monitoring Our Progress

Serve Medical will review this commitment annually and update our public statement to reflect progress made. NHS guidance states that all suppliers must maintain a publicly available commitment and keep it updated.

We will begin measuring emissions in line with forthcoming NHS supplier milestones, including wider reporting requirements expected after April 2026.